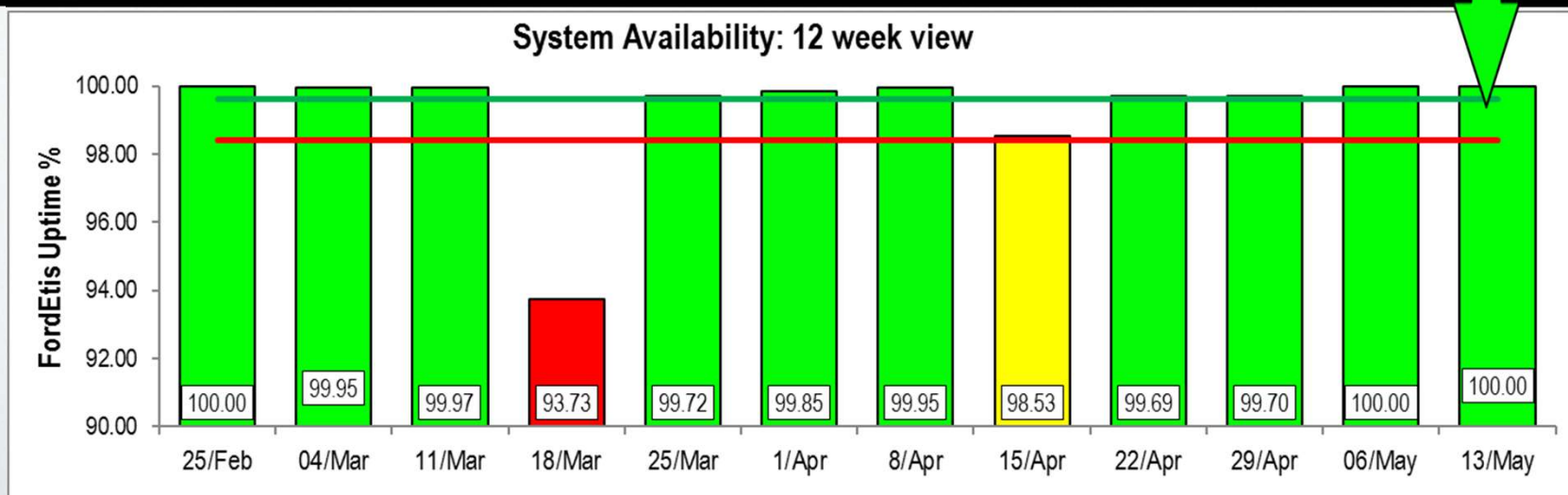
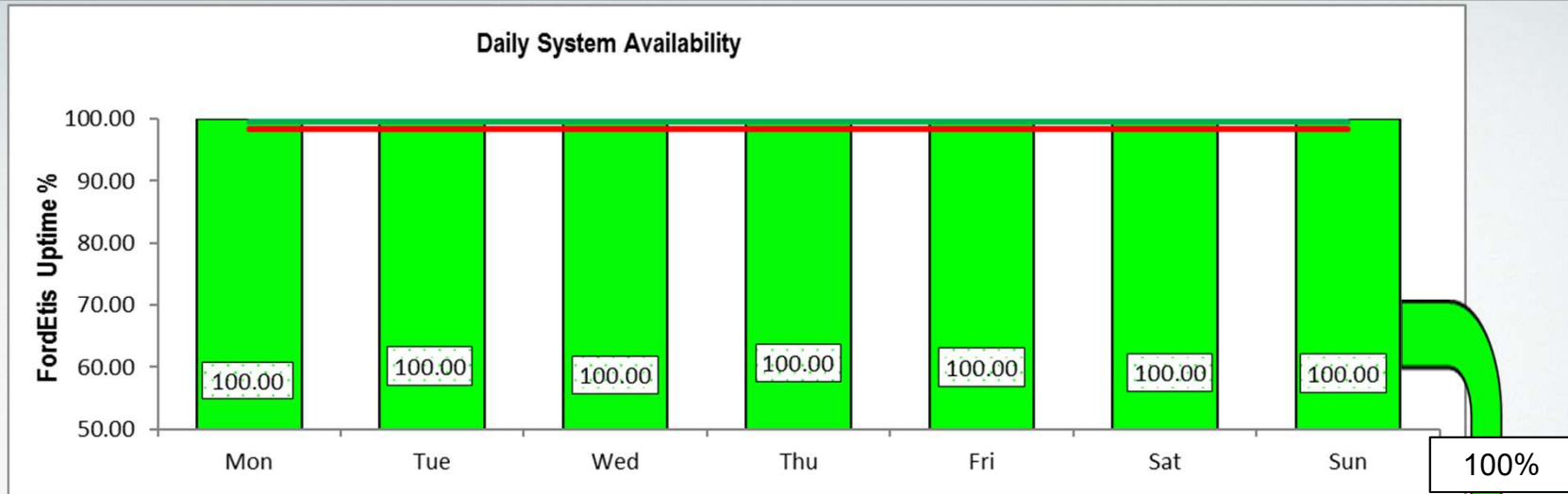




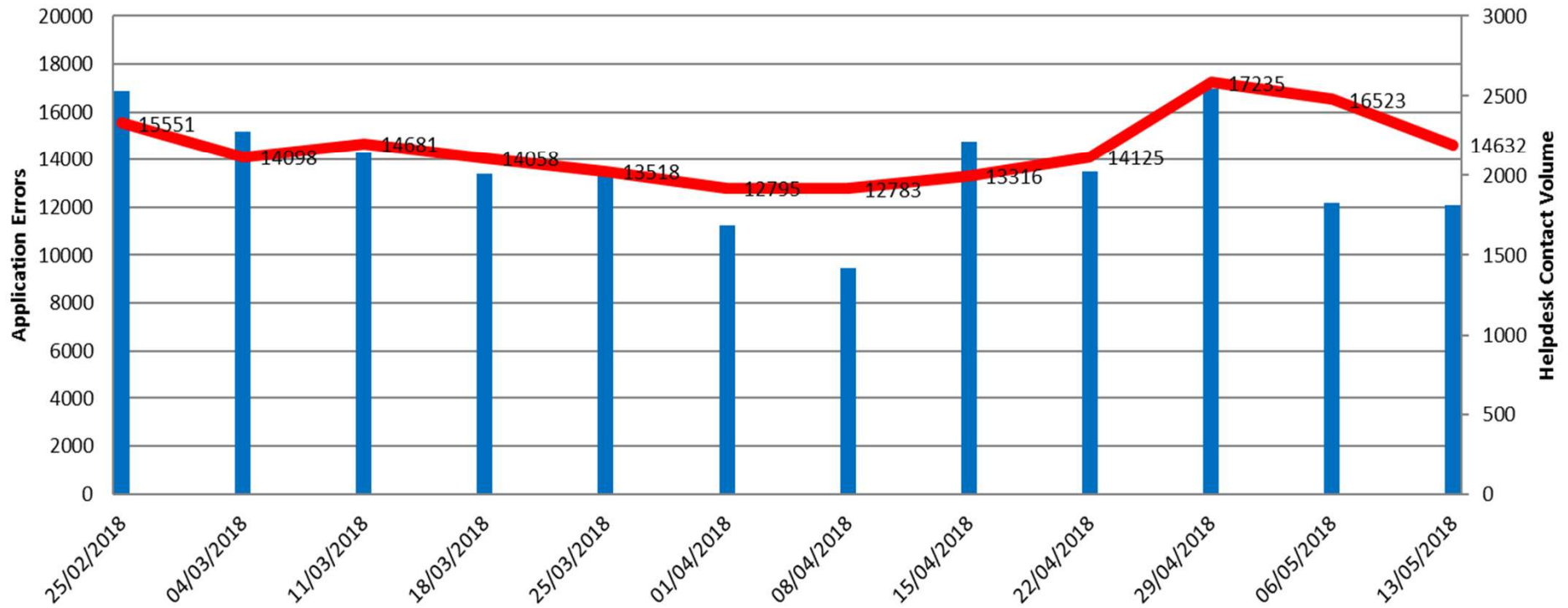
FordETis PERFORMANCE SUMMARY (w/e Sun May 13)





FordEtis PERFORMANCE SUMMARY (w/e Sun May 13)

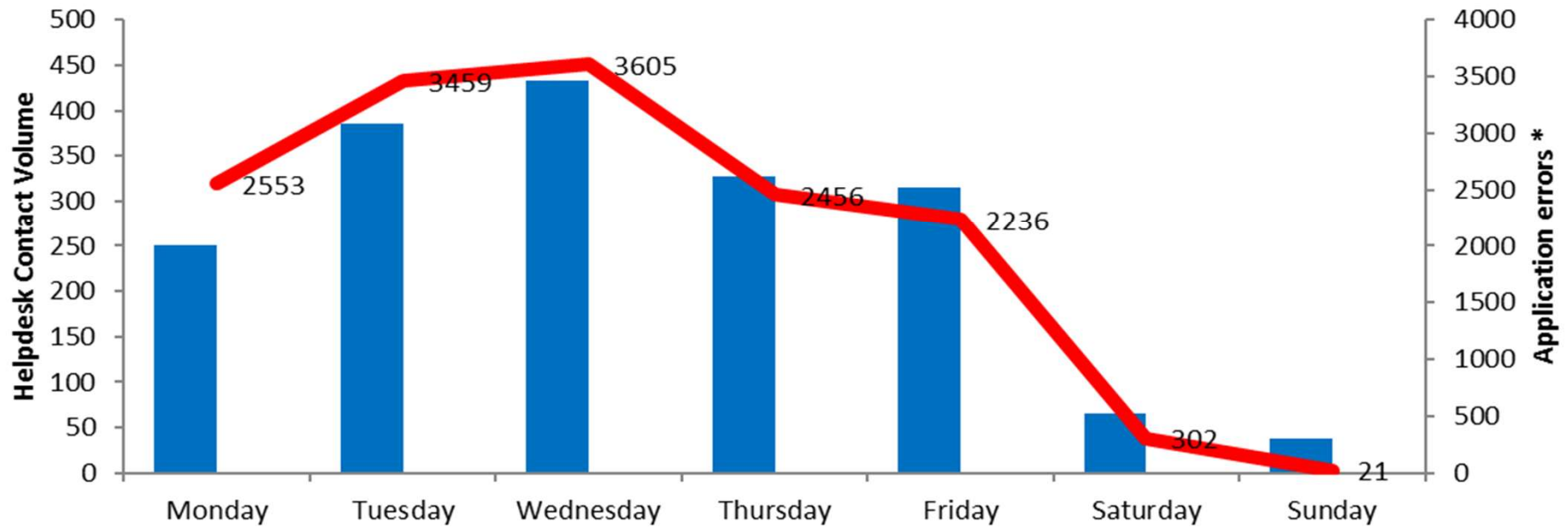
Weekly IDS Helpdesk Contacts and OTX Errors





FordEtis PERFORMANCE SUMMARY (w/e Sun May 13)

Daily Helpdesk contacts and OTX Errors





FordEtis PERFORMANCE SUMMARY (w/e Sun May 13)

