FordEtis PERFORMANCE SUMMARY (w/e Sun Nov 04)

Weekly Top 5 OTX performance

- ABS Software Update (G1865461)
- Touchscreen Calibration (G1732809)
- BCM Software Update (G1675788)
- Vehicle ID (G1591249)
- DataCollector (G1661265)
Daily Helpdesk contacts and OTX Errors

- Monday: 8666
- Tuesday: 3745
- Wednesday: 3026
- Thursday: 1752
- Friday: 2640
- Saturday: 431
- Sunday: 49

Application errors:

- Monday: 450
- Tuesday: 350
- Wednesday: 250
- Thursday: 150
- Friday: 100
- Saturday: 50
- Sunday: 0